

Service Bureau Contract Review | ATM Networks



Situation

As a result of a large acquisition, our Client, the largest credit union-owned interbank network in the US, had two service bureau contracts to manage their ATM network comprised of approximately 30,000 ATM's throughout the US and Canada. Our Client required an in-depth review of the contracts and recommendations on the best way to move forward.

Solution

SolomonEdwards provided a Senior Operations Analyst and a Contract Specialist to review our Client's current position and suggest solutions and next steps. The contracts represented a significant portion of the bank's operating expenses.

Results

The summary of all contractual terms and proposal for next steps was well received and will be used by their Strategy, Operations, IT and Finance teams to optimize their ATM service platform from both a functional and a cost perspective.



INDUSTRY:

Banking



DEPLOYMENT:

Team (2-10)

SERVICES:



Business Transformation

Business Process Optimization / Improvement