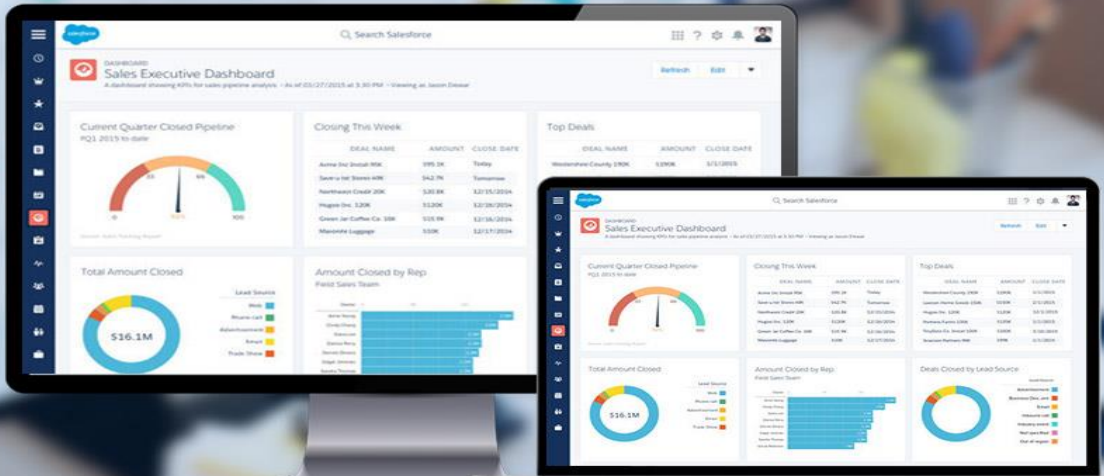


# Risk & Compliance | Executive Dashboard & Reporting Development



### Situation

A multinational financial services corporation approached SolomonEdwards to help redesign operational risk and customer corrective action reporting for senior management. The Client's personnel had no time to add to their already full workloads for the project. SolomonEdwards provided a flexible, accommodating approach to working with the shifting availability of client personnel.

### Solution

- Worked with Vice President and Director of Operational Risk to understand needs and what required improvement;
- Analyzed each senior management report;
- Proposed updated, and streamlined more relevant reporting;
- Created extensive Excel workbook that included linked reporting to update the report package monthly.

### Results

- Streamlined reporting process;
- Made information provided to senior management more timely and relevant;
- Developed new reporting methods for Operational Risk Directors to manage day-to-day corrective actions tracking for customer accounts;
- Cleaned up and automated aspects of the underlying reporting system.

  
**INDUSTRY:**  
Banking

  
**DEPLOYMENT:**  
Individual

  
**SERVICES:**  
Business Transformation  
Business Process Redesign